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KARNATAKA STATE POLICE

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ವಾರ್ತಾ ಪತ್ರಿಕೆ

ERSS  
NEWS LETTER



**Sri S. Murugan**, IPS  
ADGP CL&M,  
ERSS Convener & Nodal Officer,  
Karnataka State

### Message

Emergency Response Support System (ERSS)  
One India, One Emergency Number – 112

Karnataka State Police is putting continuous effort to fine tune the mechanism of providing Emergency Services to the Victim/Person in distress. This is borne out by the steady reduction in response time, of the ERSS. The officers and staff who are part of the system have constantly aimed for maximum efficiency with available resources.

A fleet of 18 Vehicles has been added to ERSS-112 across the State, thereby strengthening emergency services delivery at minimum possible time. The Seamless effort of the unit officers at DCC level in re-allotment of parking points of Emergency Response Vehicles as also in organizing training sessions with updated information for the officers and staff working at DCC and ERVs by the concerned Police Inspector, City/District Control Room has paid rich dividends.

Real-time statistics and events are included for public information and to ensure that the practical experiences gained on field make a positive difference in future performance of ERSS. Mysore City stands first with best response time followed by **Raichur and Chamarajanagar district**. As always **Bengaluru City** with quality infrastructure stands on top in providing Emergency Services at minimum possible time. As part of recognizing the officers and staff behind the successful running of ERSS, unit officers are recognizing the "Best responder of the month" from among the individuals who have provided impeccable services in the field.

JULY - 2022



Inauguration of DCC in newly formed  
Vijayanagara District.

With the integration of Cyber crime & financial fraud calls (1930) to 112, quick assistance is being provided to victims within the golden hour of crime.

I conclude by appreciating all the Unit officers who are implementing this great concept and providing continued service to the public.

With greetings,

**Sri S. Murugan**, IPS  
ADGP CL&M,  
ERSS Convener & Nodal Officer,  
Karnataka State

## Success Stories



### 1. “ ERSS-112 Joins a hand to rescue the old women ”

A caller informed that an old homeless woman aged around 70 years was wandering near ESI hospital in Mysuru city and our 112 staff rushed to spot, collected information from public and then admitted the old women to JMJ Charitable Trust.

### 2. Missing Girl found.

A call was made by public regarding a missing girl from Bedakhala village around 9pm on 30.05.2022 to 112 helpline. As soon as information was received, the 112 team has responded immediately. The missing girl was found and handed over to her parents.



### 3. First aid to an accident victim

A biker met with an accident near Haradanahalli, Chamarajanagar. Emergency Response Vehicle was dispatched and reached the accident spot immediately. The Police team, provided necessary first aid treatment to the victim as he was bleeding and was instrumental in saving his life. Then the victim was transferred to a nearby hospital for further treatment.

### 4. Preventing a Child Marriage

Public joined hands with 112 in preventing a child marriage near Paditaravadi Village of Iguli Police Station limits. The 112 team immediately landed at the location and stopped the child marriage.



### 5. Missing child

On April 27th, at around 12:30 PM, a call was received by ERSS-112 from a caller at Doddadunna Sandra, Bengaluru Rural, informing that her 15-year-old son had gone missing and his friends informed her that he had boarded the Shivajinagar bus. She also checked at the BMTC bus depot, collected the driver's number from depot, contacted the driver and got to know that he dropped the child near Tin factory. Emergency Response Vehicle staff arrived on time and found the child. Child was handed over to the parents.



### 6. Timely help to unconscious person

On April 30th, at around 9:00 am, a caller informed ERSS 112 that an unknown person was lying on a side road in Srirampura. ERV-131 staff was sent to check the fact, staff found a man aged 30-35 years lying on the ground in an unconscious state. ERV staff called ambulance service 108 and shifted him to KC General Hospital for further treatment.



### BEST RESPONDER OF THE MONTH – JUNE 2022



**Sri. Yogesh, ASI,**  
Gudekote PS,  
Vijayanagara



**Sri. Nagaraja, AHC-125,**  
DAR,  
Vijayanagara



**Sri. Prashanth Gowda,**  
PC(W), DCR,  
Vijayanagara

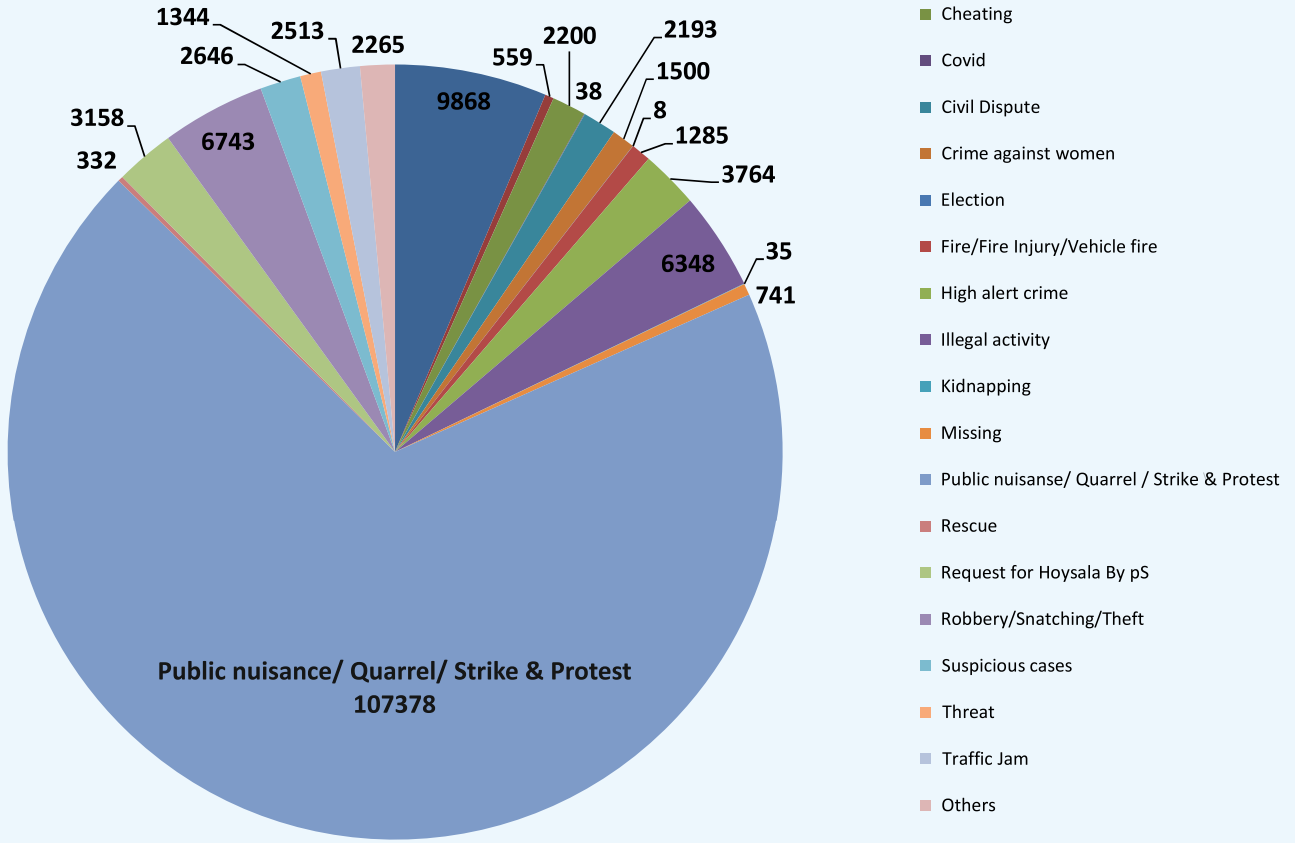
On 15th of June 2022 at 03.28AM, a caller informed to 112 about an accident between a Lorry and KSRTC bus at Amalapura village, Kudligi Taluk, Vijayanagara. Sri Prashanth Gowda, PC(W) of Vijayanagara District control room quickly dispatched ERV KA34 G 0640 to attend the event. Responder Sri. Yogesh, ASI, Gudekote PS along with driver Sri. Nagaraja, AHC-125 reached the incident spot in 15 mins and played an important role in saving the lives of 18 injured people by shifting them to Kudligi Government Hospital.

CALL STATISTICS OF ERSS (APR - JUN 2022)

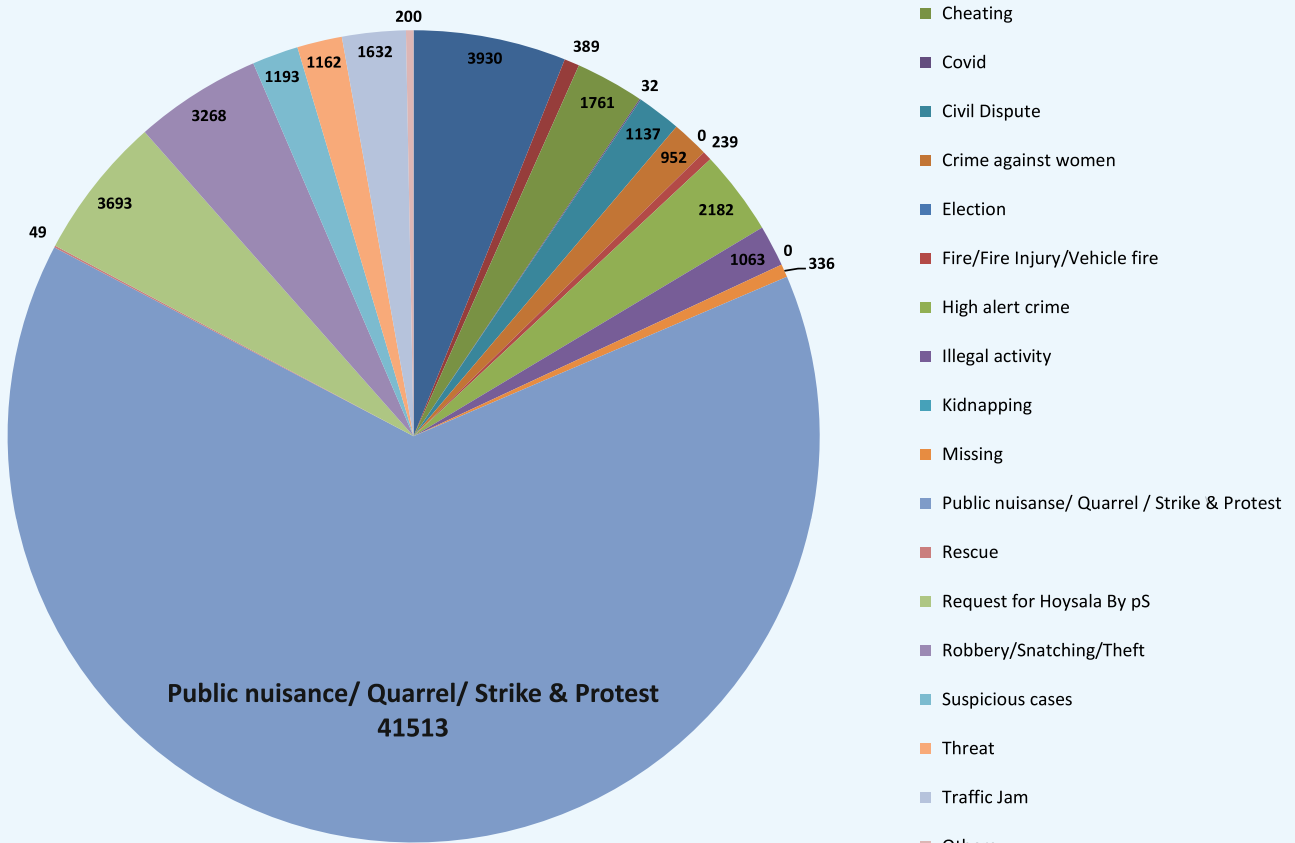
Sl. No	District	Total Vehicle Allotted	Total Actionable Signals	Accident / MLC	Corporation complaints	Cheating	Covid	Civil Dispute	Crime against women	Election	Fire/Fire Injury/Vehicle fire	High alert crime	Illegal activity	Kidnapping	Missing	Public nuisance/ Quarrel / Strike & Protest	Rescue	Request for Hoyalas By PS	Robbery/Snatching/Theft	Suspicious cases	Threat	Traffic Jam	Others	Average Response Time (in HH:MM:SS)
1	BAGALKOT	18	1294	106	1	6	0	10	13	0	30	22	64	1	5	744	7	3	42	9	4	8	219	00:23:40
2	BANGALORE	12	3933	420	6	49	0	64	25	0	25	95	187	1	18	2472	12	11	250	80	9	117	92	00:28:01
3	BELGAUM	18	4250	235	3	13	1	56	0	3	46	74	145	2	9	3362	11	1	128	49	9	29	74	00:27:40
4	BELLARY	21	2577	119	3	10	0	17	18	0	56	36	153	4	8	1967	5	0	88	32	2	17	42	00:24:15
5	BIDAR	17	3220	136	1	20	0	23	15	0	68	57	85	0	15	2553	7	2	134	34	7	14	49	00:20:35
6	CHAMRAJNAGAR	10	1964	139	1	4	0	20	9	0	24	28	117	0	5	1497	5	1	48	24	2	10	30	00:18:59
7	CHIKKABALPURA	7	2105	131	1	4	0	22	20	0	40	44	143	2	10	1421	6	1	75	27	3	7	148	00:42:31
8	CHIKAMAGALUR	16	2875	232	3	7	0	23	3	0	24	49	155	3	8	2098	15	4	84	51	8	25	83	00:25:11
9	CHITRADURGA	12	2496	205	4	8	0	20	15	0	29	47	342	1	12	1649	3	5	77	45	1	11	22	00:22:14
10	DAKSHINA KANNADA	10	1185	169	4	2	0	47	10	0	30	12	22	0	4	760	13	2	33	35	4	26	12	00:34:53
11	DAVANAGERE	16	3616	207	13	15	0	44	22	0	32	58	218	0	16	2735	10	9	134	75	2	23	3	00:28:59
12	DHARAWAD	6	925	100	0	3	0	10	7	0	27	14	33	0	4	624	5	1	48	12	1	18	18	00:38:53
13	GADAG	7	1357	81	2	5	0	7	8	0	30	16	71	1	5	995	7	3	67	18	2	4	35	00:37:22
14	GULBARGA	15	1687	48	1	4	0	3	1	0	35	21	90	0	5	1327	2	0	55	13	4	9	69	00:23:40
15	HASSAN	15	4700	342	8	22	0	66	1	0	38	66	298	1	12	3482	17	4	132	56	7	44	104	00:22:56
16	HAVERI	15	1781	127	5	9	0	21	12	0	23	26	73	0	11	1331	5	6	61	22	4	14	31	00:29:21
17	KGF	3	524	6	1	1	0	8	3	0	0	3	21	0	2	430	1	2	13	13	3	3	14	00:18:02
18	KODAGU	9	1165	135	5	7	0	14	11	0	9	36	36	0	11	791	5	5	22	23	8	19	28	00:20:29
19	KOLAR	6	1638	93	2	6	0	33	16	1	35	36	74	1	5	1167	9	4	86	16	12	17	25	00:29:36
20	KOPPAL	10	2709	116	2	17	0	20	17	0	47	36	360	0	5	1917	4	2	88	31	1	10	36	00:27:43
21	MANDYA	16	4156	302	14	14	0	65	27	0	22	69	335	0	14	2880	16	5	150	44	10	33	156	00:24:34
22	MYSORE	12	3886	175	4	6	0	36	30	1	38	71	354	1	12	2973	13	1	103	34	4	16	14	00:35:44
23	RAICHUR	14	2586	110	2	4	1	26	21	0	57	31	357	1	10	1762	7	0	110	34	3	16	34	00:17:52
24	RAMANAGARA	10	3105	242	9	31	0	41	27	0	14	58	179	2	17	2225	5	7	133	54	7	51	3	00:24:53
25	SHIMOGA	18	5414	321	5	18	0	92	26	0	31	113	311	2	19	3979	17	14	216	87	14	46	103	00:22:40
26	TUMKUR	22	5051	357	11	27	1	51	34	0	60	87	414	1	26	3535	18	5	235	93	7	46	43	00:33:52
27	UDUPI	12	913	96	3	7	0	23	9	0	23	13	37	1	5	607	8	0	27	24	2	12	16	00:33:13
28	UTTARA KANNADA	16	2286	248	7	5	1	39	15	2	24	47	57	0	9	1627	17	1	49	42	7	26	63	00:34:56
29	VIJAYAPURA	14	3290	174	2	16	0	24	18	1	54	54	138	5	8	2519	12	5	118	56	4	23	59	00:24:15
30	YADGIR	8	1355	56	1	4	1	9	12	0	51	24	121	1	7	976	4	2	49	13	0	2	22	00:32:04
31	BELGAVI CITY	15	1569	87	4	7	0	22	11	0	7	36	16	2	15	1171	4	6	88	28	4	26	35	00:29:17
32	MANGALORE CITY	19	2274	184	11	18	1	41	24	0	6	55	78	1	22	1471	4	16	106	67	8	43	118	00:28:39
33	HUBLI-DHARAWAD CITY	15	2679	87	12	29	0	24	25	0	3	45	23	1	21	2089	2	9	110	65	6	49	79	00:24:27
34	KALBURGI CITY	8	1429	73	2	7	0	3	5	0	4	26	34	0	6	1100	1	4	96	25	5	10	28	00:26:37
35	MYSORE City	20	4877	279	17	34	0	32	38	0	4	77	144	0	44	3629	6	8	220	122	8	57	158	00:09:21
36	BENGALURU CITY	272	64731	3930	389	1761	32	1137	952	0	239	2182	1063	0	336	41513	49	3693	3268	1193	1162	1632	200	00:14:23
	TOTAL	734	155602	9868	559	2200	38	2193	1500	8	1285	3764	6348	35	741	107378	332	3842	6743	2646	1344	2513	2285	00:21:18



### Eventwise Call Statistics ( Excluding Bangalore City)



### Eventwise Call Statistics (Bengaluru City)



<b>SOCIAL MEDIA POST STATISTICS FROM APRIL-2022 TO JUNE-2022</b>				
	<b>TWITTER</b>	<b>FACEBOOK</b>	<b>INSTAGRAM</b>	<b>TOTAL</b>
<b>NORTH-RANGE</b>				
<b>VIJAYAPURA</b>	438	437	543	<b>1418</b>
<b>DHARWADA</b>	41	17	61	<b>119</b>
<b>GADAGA</b>	464	539	526	<b>1529</b>
<b>BAGALKOTE</b>	313	324	376	<b>1013</b>
<b>BELAGAVI</b>	786	816	1002	<b>2604</b>
<b>NORTH-EASTERN RANGE</b>				
<b>KALABURAGI</b>	230	222	354	<b>806</b>
<b>BIDAR</b>	865	925	1185	<b>2975</b>
<b>YADGIRI</b>	221	136	21	<b>378</b>
<b>CENTRAL RANGE</b>				
<b>KOLAR</b>	158	172	133	<b>463</b>
<b>TUMAKURU</b>	164	205	248	<b>617</b>
<b>RAMANAGARA</b>	108	100	107	<b>315</b>
<b>CHIKKABALLAPURA</b>	124	351	272	<b>747</b>
<b>KGF</b>	74	70	97	<b>241</b>
<b>BENGALURU RURAL</b>	178	168	189	<b>535</b>
<b>SOUTHERN RANGE</b>				
<b>MYSURU</b>	245	216	325	<b>786</b>
<b>KODAGU</b>	394	428	554	<b>1376</b>
<b>MANDYA</b>	265	272	321	<b>858</b>
<b>CHAMARAJANAGARA</b>	328	339	415	<b>1082</b>
<b>HASSAN</b>	779	839	1253	<b>2871</b>
<b>WESTERN RANGE</b>				
<b>MANGALURU</b>	149	150	4	<b>303</b>
<b>UDUPI</b>	251	317	292	<b>860</b>
<b>CHIKKAMAGALURU</b>	164	164	215	<b>543</b>
<b>UTTARAKANNADA</b>	119	9	6	<b>134</b>
<b>EASTERN RANGE</b>				
<b>DAVANAGERE</b>	303	323	298	<b>924</b>
<b>CHITRADURGA</b>	114	99	132	<b>345</b>
<b>HAVERI</b>	108	33	141	<b>282</b>
<b>SHIVAMOGGA</b>	61	72	83	<b>216</b>
<b>BALLARI RANGE</b>				
<b>BALLARI</b>	490	342	573	<b>1405</b>
<b>KOPPALA</b>	794	829	886	<b>2509</b>
<b>RAICHUR</b>	838	763	877	<b>2478</b>
<b>VIJAYANAGARA</b>	398	378	435	<b>1211</b>
<b>COMMISSIONERRATES</b>				
<b>BENGALURU CITY</b>	16	16	16	<b>48</b>
<b>MYSURU CITY</b>	140	116	148	<b>404</b>
<b>MANGALURU CITY</b>	31	29	41	<b>101</b>
<b>BELAGAVI CITY</b>	335	126	133	<b>594</b>
<b>KALABURAGI CITY</b>	283	279	306	<b>868</b>
<b>HUB-DWD CITY</b>	420	400	441	<b>1261</b>
<b>ALL DISTRICT TOTAL</b>	<b>11189</b>	<b>11021</b>	<b>13009</b>	<b>35219</b>
<b>112KARNATAKA</b>	62	62	62	<b>186</b>
<b>Grand Total</b>	<b>11251</b>	<b>11083</b>	<b>13071</b>	<b>35405</b>